

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee  
(the Committee)**  
(Information is available about the complaints process [here](#) and about the Committee [here](#))

**Dr. Vance Michael Logan (CPSO# 58449)  
Psychiatry  
(the Respondent)**

## **INTRODUCTION**

For approximately 18 months, the Respondent provided psychoanalytic based therapy to the Complainant. The Complainant eventually sought care from another therapist.

## **COMPLAINANT'S CONCERNS**

<p><b>The Complainant is concerned about the care and treatment provided by the Respondent, including concerns of professional misconduct and boundary violations.</b></p>
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## **DISPOSITION**

A Mental Health Panel of the Committee considered this matter at its meeting of February 7, 2023. The Committee decided to require the Respondent to appear before a Panel of the Committee to be cautioned with respect to ensuring appropriate Ontario Health Insurance Plan (OHIP) billing for the services he provides.

The Committee also accepted an undertaking from the Respondent; and directed its concerns about the Respondent's billing to the General Manager of OHIP.

Finally, the Committee stated its expectations that physicians demonstrate cultural sensitivity and be aware that unconscious bias may be influencing their care of patients and negatively impacting patients; and that they always maintain professional communication with patients.

## **COMMITTEE'S ANALYSIS**

The Respondent failed to document the modality of the sessions with the Complainant (by telephone or in person) in the medical record. However, he acknowledged that some of the sessions were conducted by telephone, and, in turn, billed to OHIP. The OHIP Schedule of Benefits – Physicians Services Under the Health Insurance Act, at that time only included psychotherapy being provided in person. Given that the Respondent billed OHIP for uninsured services on multiple occasions, the Committee determined that it

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was appropriate to caution the Respondent in this regard. The Committee also directed that the College staff notify the General Manager of OHIP of its concerns about the Respondent's OHIP billings in this case.

As part of this investigation, the Committee retained an independent Assessor who specializes in psychiatry. The Assessor identified several specific deficiencies in the Respondent's care of the Complainant that reflected a lack of knowledge, skill and/or judgment.

The Committee agreed with the Assessor's concerns about the Respondent's practice. As a result of this investigation, the Committee believes that, overall, the following areas of the Respondent's practice require remediation:

- appropriate setup and maintenance of the therapeutic frame and alliance;
- understanding and application of a broader range of psychodynamic formulations and modalities;
- review of factors influencing the constructive impact of psychotherapeutic interventions including interpretations;
- understanding and maintaining professional boundaries in the physician-patient relationship;
- billing appropriate claims for services rendered; and
- improving the structure, content and legibility of his notes.

Accordingly, in addition to the caution detailed above, the Committee decided to accept an undertaking from the Respondent, with terms to include clinical supervision for a period of six months; professional education regarding maintaining boundaries, billing, and medical record keeping; and a practice reassessment within six months of the end of clinical supervision and professional education.

With respect to the Complainant's concerns about the Respondent's communications, the Committee is limited to a review of relevant documentation only and was unable to reach a definite conclusion, including what was said during any particular appointment. As a result, the Committee did not take any action on this concern; but did note it expectations that physicians demonstrate cultural sensitivity and be aware that unconscious bias may be influencing their care of patients and negatively impacting patients; and that they always maintain professional communication with patients.