

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee
(the Committee)**

(Information about the complaints process and the Committee is available at:

<https://www.cpsa.on.ca/Public-Information-Services/Learn-About-Our-Complaints-Process>)

**Dr. Gurcharan Singh Syan
(CPSO# 67196)**

INTRODUCTION

The College received information raising concerns about Dr. Syan's clinical practice and interpersonal communications with colleagues and patients at the hospital where he has privileges. Subsequently, the Committee approved the Registrar's appointment of investigators to conduct a broad review of Dr. Syan's practice.

COMMITTEE'S DECISION

A panel of the Committee considered this matter at its meeting of January 25, 2019. The Committee required Dr. Syan to attend at the College to be cautioned in person with respect to medical record-keeping; communication with patients, families and colleagues; and professionalism and collaboration with colleagues. The Committee also accepted an undertaking from Dr. Syan, signed on January 11, 2019. After reviewing the matter on October 19, 2020, the Committee accepted a new undertaking from Dr. Syan, signed on November 12, 2020.

COMMITTEE'S ANALYSIS

As part of this investigation, the Registrar appointed an independent Assessor to review a number of Dr. Syan's patient charts, interview Dr. Syan, and submit a written report to the Committee.

The concerns in this case included Dr. Syan's clinical care, reliability (not responding when on call, not visiting patients, not completing records, not handing his patients over properly on the weekends, not being available to read studies when covering), interpersonal communication (with doctors, nurses and other professional staff), lack of insight, and other disruptive behaviour (arguing about nuclear medicine studies, writing up reports on other physicians, blaming others for his issues). In sum, the Committee had concerns about both Dr. Syan's cardiology and internal medicine practice, and his professional conduct.

The Committee determined that the appropriate disposition was to require Dr. Syan to attend at the College to be cautioned in person with respect to medical record-keeping; communication with patients, families and colleagues; and professionalism and collaboration with colleagues. In addition, as noted on the College's public register, Dr. Syan signed an undertaking with the College, agreeing to restrict his practice to

interpreting and reporting of diagnostic testing and to engage in workplace monitoring for one year.