

SUMMARY

DR. REHANA BEGUM (CPSO# 94734)

1. Disposition

On December 15, 2015, the Inquiries, Complaints and Reports Committee (“the Committee”) ordered Dr. Begum (Family Medicine) to complete a specified continuing education and remediation program (“SCERP”). The SCERP requires Dr. Begum to:

- Engage in a number of self-directed learning activities focused on various guidelines and recommendations, including those for community-acquired infections, family practice, diabetes and hypertension; complete education on medical record-keeping; and review College policies on *Medical Records* and *Test Results Management*;
- Undergo Clinical Supervision for a period of 12 months, focusing on the deficiencies identified in this case, with regular reports from the Clinical Supervisor to the College;
- Undergo a reassessment with an Assessor selected by the College, approximately six months following completion of the above-noted learning activities and supervision.

2. Introduction

Dr. Begum’s practice was reassessed by a College-appointed Assessor after she completed a previous SCERP arising from a public complaint. The Assessor pointed to concerns about Dr. Begum’s record-keeping, standard of care, knowledge, skill and judgement, and opined that Dr. Begum posed a risk to patients in her management of certain acute conditions as well as urgent patient complaints. Dr. Begum provided a report from a different physician, which differed from the assessor’s opinion on several points, but did agree that Dr. Begum’s medical record-keeping did not meet the standard.

In August 2015, the Committee approved the Registrar’s appointment of investigators under Section 75(1)(a) of the Code to further investigate this matter.

3. Committee Process

A Panel of the Committee, consisting of public and physician members, met to review the relevant records and documents related to the complaint, as well as College policies and relevant legislation.

4. Committee's Analysis

The Committee had significant concerns about Dr. Begum's practice.. Most worrisome to the Committee were the identified deficits in Dr. Begum's knowledge and skill in managing chronic conditions.

Given the Assessor's opinion that aspects of Dr. Begum's practice pose a risk of harm to patients, the Committee was of the view that it was appropriate to order a SCERP to ensure there are sufficient safeguards in place to protect the public and to enable Dr. Begum to make the necessary changes to her practice.