

SUMMARY

DR. JEAN MALAN OOSTHUIZEN (CPSO# 77166)

1. Disposition

On December 15, 2016, the Inquiries, Complaints and Reports Committee (“the Committee”) ordered family physician Dr. Oosthuizen to complete a specified continuing education and remediation program (“SCERP”). The SCERP requires Dr. Oosthuizen to:

- Attend and successfully complete a course in medical record-keeping
- Engage in self-directed learning by reviewing and preparing written summaries of the following: CPSO Policy Statement #4-12, *Medical Records*; Canadian Diabetes Association Clinical Practice Guidelines – *Hyperglycemic Emergencies in Adults*; Canadian Medical Association's Clinical Practice Guidelines as identified by the Clinical Supervisor; Canadian Task Force on Preventive Health Care Guidelines on breast cancer, cervical cancer, colorectal cancer, prostate cancer, and osteoporosis
- Participate in continuing professional development through The College of Family Physicians of Canada
- Practice under the guidance of a Clinical Supervisor acceptable to the College for 12 months to address deficiencies in: CanMEDS “Medical Expert” Role (best practice, evidence-based decisions based on guidelines and CPSO policies with respect to assessing, treating, managing, and following up on patients' chief complaints; CanMEDS “Communicator (Record Keeping)” role (all aspects of Medical Record Keeping meet standard in every clinical encounter); CanMEDS “Advocate” role (appropriate screening for preventative health maintenance); CanMEDS “Scholar” role (continuing professional development that meets the needs of the patient population served)
- Undergo a reassessment of his practice by an assessor selected by the College approximately six months following completion of the course and period of clinical supervision outlined above.

2. Introduction

The College received information (arising from a public complaint) raising concerns about Dr. Oosthuizen's clinical practice and subsequently, the Committee approved the Registrar's appointment of investigators to conduct a broad review of Dr. Oosthuizen's practice.

Dr. Oosthuizen acknowledged some of the deficiencies in his documentation. He stated that some of the identified concerns relate to misinterpretation of his charts and timesheets by the Medical Inspector. He indicated that he is committed to improving this aspect of his practice.

3. Committee Process

As part of this investigation, the Registrar appointed a Medical Inspector to review a number of Dr. Oosthuizen's patient charts, interview Dr. Oosthuizen, and submit a written report.

A Family Practice Panel of the Committee, consisting of public and physician members, met to review the relevant records and documents related to the investigation. The Committee always has before it applicable legislation and regulations, along with policies that the College has developed, which reflect the College's professional expectations for physicians practising in Ontario. Current versions of these documents are available on the College's website at www.cpso.on.ca, under the heading "Policies & Publications."

4. Committee's Analysis

The Committee found concerning the Medical Inspector's conclusion that Dr. Oosthuizen's care in many of the cases reviewed did not meet the standard of practice and displayed a lack of skill, knowledge, and judgement, as well as posing a risk of harm to patients. The Committee noted that in large part the Medical Inspector's concerns centred on documentation and record-keeping and shortcomings in clinical care. For this reason, the Committee concluded that Dr. Oosthuizen would benefit from remediation with respect to his documentation and clinical care.