

## SUMMARY

### DR. MONA GOUBRAN (CPSO# 77368)

#### 1. Disposition

On October 19, 2016, the Inquiries, Complaints and Reports Committee (“the Committee”) ordered family physician Dr. Goubran to complete a specified continuing education and remediation program (“SCERP”). The SCERP requires Dr. Goubran to:

- Successfully complete a Medical Record-Keeping course
- Undertake self-directed learning, including review and summary of *Canadian Cardiovascular Society Guidelines and Recommendations from Choosing Wisely Canada*, and how to improve practice with respect to communication with pharmacists; and to provide the College with a written report on communication with pharmacists, management of chest pain/ischemic heart disease, full physical examination of patients and appropriate ordering of tests.
- Practice for six months under the guidance of a Clinical Supervisor acceptable to the College.
- Undergo a reassessment of her practice by an assessor selected by the College approximately six months following the completion of the period of supervision.

#### 2. Introduction

The College received information about Dr. Goubran’s prescribing practice and subsequently, the Committee approved the Registrar’s appointment of investigators to conduct a broad review of Dr. Goubran’s practice.

#### 3. Committee Process

As part of this investigation, the Registrar appointed a Medical Inspector to review a number of Dr. Goubran’s patient charts, interview Dr. Goubran, and submit a written report.

A panel of the Committee, consisting of public and physician members, met to review the relevant records and documents related to the investigation. The Committee always has before it applicable legislation and regulations, along with policies that the College has developed, which reflect the College's professional expectations for physicians practising in Ontario. Current versions of these documents are available on the College's website at [www.cpsso.on.ca](http://www.cpsso.on.ca), under the heading "Policies & Publications."

#### 4. Committee's Analysis

The MI identified a number of concerning areas in Dr. Goubran's practice, and concluded that she lacked knowledge and judgment in some instances, but that her practice did not expose patients to a risk of harm. Dr. Goubran responded with further explanations respecting certain of the MI's criticisms, and acknowledged that her medical record-keeping could be improved; to this end, she registered for a medical record-keeping course.

The Committee noted that the MI had itemized many areas of practice that Dr. Goubran could improve, including:

- absence of documented cardiac examination in several patients presenting with chest pain
- absence of documented neurological examination in patients presenting with neurological complaints
- absence of diabetic flow sheets
- absence of the Rourke infant record
- absence of documentation of use of the Framingham risk score
- continuing Prostate-Specific Antigen testing up to age 90
- Cumulative Patient Profile and immunization records not up to date
- inadequate travel visit documentation
- issues with legibility of the chart.

Given the number of concerns which the MI identified in Dr. Goubran's family practice, the Committee was of the view that Dr. Goubran would benefit from, and the public would be protected by, her undertaking education and supervision as outlined in the SCERP.