

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee  
(the Committee)**  
(Information is available about the complaints process [here](#) and about the Committee [here](#))

**Dr. Mahmud Kara (CPSO #59474)  
(the Respondent)**

**INTRODUCTION**

The Respondent carried out bilateral breast implantation on the Complainant. Several months later, the Complainant contacted the Respondent's office to obtain a prescription for antibiotics prior to dental treatment, but she found the office closed.

The Complainant went onto the Respondent's social media page and saw what she believed was a photograph of her chest. The details under the photograph led her to believe that the Respondent had implanted a larger implant than she had agreed to.

The Respondent took a leave of absence from his practice in July 2021. He subsequently closed his plastic surgery clinics.

The Complainant contacted the College of Physicians and Surgeons of Ontario (the College) to express concerns about the Respondent's care and conduct.

**COMPLAINANT'S CONCERNS**

**The Complainant is concerned about the Respondent's care and conduct after she underwent breast augmentation surgery. Specifically, the Respondent:**

- **Inappropriately advertised a picture of her unclothed chest on his Instagram page without appropriate consent**
- **Failed to insert the implant size she had agreed to**
- **Inappropriately closed his office without providing notice and has closed access to her online profile, where she previously had access to records.**

**COMMITTEE'S DECISION**

The Committee considered this matter at its meeting of August 8, 2023. The Committee required the Respondent to appear before a Panel of the Committee to be cautioned with respect to his failure to abide by the obligations and responsibilities regarding temporary absences or closing of a medical practice to ensure continuity of patient care, including communicating with patients and his failure to follow College policy, *Closing a Medical Practice*. The Committee also decided to accept an undertaking that is now posted on the public register.

## **COMMITTEE'S ANALYSIS**

As part of this investigation, the Committee retained an independent Assessor who specializes in plastic surgery.

The Committee found no information to support the Complainant's concerns that the Respondent posted a photo of her without her consent and failed to insert the implant size she agreed to. The Committee took no action on these areas of concern.

The Assessor opined that the Respondent failed to meet the standard of care when he closed his practice without ensuring that the Complainant had access to her medical records. The Committee concurred with this view and decided to caution the Respondent in regard to this aspect of his care and to accept the undertaking.