

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee
(the Committee)**
(Information is available about the complaints process [here](#) and about the Committee [here](#))

**Dr. Michael Edward Milo (CPSO #31275)
(the Respondent)**

INTRODUCTION

The Patient contacted the College of Physicians and Surgeons of Ontario (the College) to express concern about the Respondent's care and conduct.

The Respondent provided psychiatric care to the Patient for over ten years.

COMMITTEE'S DECISION

The Committee considered this matter at its meeting of January 27, 2026. The Committee required the Respondent to appear before a Panel of the Committee to be cautioned with respect to his failure to maintain appropriate boundaries.

The Committee also accepted an undertaking from the Respondent.

COMMITTEE'S ANALYSIS

The Committee identified significant concerns with the Respondent's conduct and noted many areas in which the Respondent did not adhere to the College's policies and guides, *Boundary Violations*, *Essentials of Medical Professionalism*, and *Professional Behaviour*. The Committee was concerned that the Respondent inappropriately complimented the Patient's physical appearance and shared personal details and stories with the Patient. The Committee was of the view that the Respondent's unprofessional behaviour and his failure to maintain appropriate professional boundaries affected the care he provided the Patient. The Committee did not accept the Respondent's explanation that he used personal stories or compliments for therapeutic purposes, and this explanation was not supported in the investigative record.

The Committee's concerns were heightened by the Respondent's prior history with the College, which included previous issues related to professional boundaries. In addition, while the Respondent acknowledged some inappropriate behaviour, the Committee was concerned that he did not demonstrate appropriate insight into the extent of the shortcomings identified.

This is a summary of the Committee's decision as it relates to the Caution disposition.