

SUMMARY

DR. RAJESH MOHAN (CPSO# 53648)

1. Disposition

On January 13, 2016, the Inquiries, Complaints and Reports Committee (“the Committee”) required general practitioner Dr. Mohan to appear before a panel of the Committee to be cautioned with respect to his record-keeping.

2. Introduction

The Ministry of Health and Long-Term Care contacted the College raising concerns regarding Dr. Mohan’s record keeping and patient care, after reviewing records for services that Dr. Mohan provided to 12 patients. The Ministry stated that in a number of cases, the records were brief and did not support the claims made to the Ontario Health Insurance plan (OHIP).

The Committee approved the Registrar’s appointment of investigators under Section 75(1)(a) of the *Health Professions Procedural Code* to examine Dr. Mohan’s practice, and retained a medical inspector to review 25 of Dr. Mohan’s patient records and conduct an interview with Dr. Mohan. A medical inspector is an independent assessor retained by the College to provide an opinion regarding a physician’s practice, typically by reviewing a number of patient charts and conducting an interview with the physician.

The medical inspector found that Dr. Mohan failed to meet the standard of practice in record-keeping in 19/25 files reviewed. The medical inspector felt that during the interview, Dr. Mohan demonstrated average knowledge, skill and judgment; however, Dr. Mohan admitted to the medical inspector that his written notes were “awful”. The medical inspector found no evidence of missed diagnoses or medical complaints that were not investigated appropriately; and no evidence that Dr. Mohan’s medical management of patients puts the public at risk of harm.

Dr. Mohan explained that for some time he has recognized that his record-keeping was inadequate and required improvement, and that he has already taken substantial steps to rectify this issue, including adopting an electronic medical record (EMR) in March 2013 and adopting Dragon Dictate in May 2015.

Dr. Mohan noted that the issue of his record-keeping was addressed in a hearing before the College's Discipline Committee in September 2015, and that the Discipline Committee's order requires him to attend a record-keeping course and undergo a reassessment of his practice within 16 months of the order. Dr. Mohan stated that he has made ongoing improvements in his practice since the time the medical inspector reviewed his records, and expressed that, in his view, further action on the part of the Committee would be unwarranted.

3. Committee Process

A General Panel of the Committee, consisting of public and physician members, met to review the relevant records and documents related to the investigation, as well as College policies and relevant legislation.

4. Committee's Analysis

The Committee accepted and agreed with the medical inspector's conclusions about the concerning deficiencies evident in Dr. Mohan's record-keeping, as demonstrated in the files reviewed as part of this investigation.

Accurate and complete medical records are a fundamental aspect of good medical care, and the Committee was deeply concerned about the significant deficiencies identified in this aspect of Dr. Mohan's practice.

The Committee was concerned that despite Dr. Mohan's statement that he had been aware for some time that his record-keeping was inadequate and required improvement, the medical inspector still noted many serious deficiencies in a majority of the 25 patient charts that he reviewed.

While the Committee was satisfied that Dr. Mohan's completion of the record-keeping course and the reassessment required under the Discipline Order will adequately address the concerns about his ongoing record-keeping practices, the Committee felt it was important to clearly address with Dr. Mohan their concern about the continuing deficiencies identified in this investigation.