

SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee (the Committee)

(Information is available about the complaints process [here](#) and about the Committee [here](#))

Dr. Mahmud Kara (CPSO #59474) (the Respondent)

INTRODUCTION

The Respondent carried out a breast augmentation procedure on the Complainant, but the Complainant was not satisfied with the results of the surgery. The Respondent offered to carry out complimentary revision mastopexy and implant insertion. The revision surgery was scheduled for September 2021.

The Respondent took a leave of absence from his practice in July 2021. The Complainant's revision surgery was postponed, but a new date was not set. The Respondent subsequently closed his plastic surgery clinics.

The Complainant contacted the College of Physicians and Surgeons of Ontario (the College) to express concerns about the Respondent's care and conduct.

COMPLAINANT'S CONCERNS

The Complainant is concerned that the Respondent performed breast augmentation surgery that left her unhappy with the surgical results and experiencing chest pains. The Respondent was to redo the surgery, but he cancelled and now all his offices are closed.

COMMITTEE'S DECISION

The Committee considered this matter at its meeting of August 8, 2023. The Committee required the Respondent to appear before a Panel of the Committee to be cautioned with respect to his failure to abide by the obligations and responsibilities regarding temporary absences or closing of a medical practice to ensure continuity of patient care, including communicating with patients and his failure to follow College policy, *Closing a Medical Practice*. The Committee also decided to accept an undertaking that is now posted on the public register.

COMMITTEE'S ANALYSIS

As part of this investigation, the Committee retained an independent Assessor who specializes in plastic surgery. The Assessor opined that the Respondent did not display a lack of knowledge, skill or judgement in regard to the breast augmentation procedure

he carried out on the Complainant. The Committee decided to take no action on that aspect of the complaint.

The Assessor expressed the view that, in failing to follow through with the Complainant's revision procedure and failing to assist her in getting care elsewhere once he closed his practice, the Respondent's overall treatment of the Complainant did not meet the standard of care. The Committee concurred with this view and decided to caution the Respondent in regard to this aspect of his care and to accept the undertaking.