

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee
(the Committee)**
(Information is available about the complaints process [here](#) and about the Committee [here](#))

**Dr. Mahmud Kara (CPSO #59474)
(the Respondent)**

INTRODUCTION

The Respondent carried out brachioplasty with liposuction and abdominoplasty on the Complainant. The Complainant was not satisfied with the results of the surgeries, so the Respondent carried out revision surgery. The Complainant remained dissatisfied and was scheduled for a second revision procedure in November 2021.

The Respondent took a leave of absence from his practice in July 2021. He subsequently closed his plastic surgery clinics.

The Complainant contacted the College of Physicians and Surgeons of Ontario (the College) to express concerns about the Respondent's care and conduct.

COMPLAINANT'S CONCERNS

The Complainant is concerned about the Respondent's care and conduct after the first meeting for plastic surgery. Specifically:

- **The Respondent and the Complainant both agreed that there was room for improvement in the brachioplasty and tummy tuck surgeries. There is still a lot of excess fat and skin in both areas as well as horrible scars from being poorly stitched.**
- **The Respondent inappropriately closed his practice without notice after having scheduled the Complainant's revision brachioplasty and tummy tuck for November 2021.**

COMMITTEE'S DECISION

The Committee considered this matter at its meeting of August 8, 2023. The Committee required the Respondent to appear before a Panel of the Committee to be cautioned with respect to his failure to abide by the obligations and responsibilities regarding temporary absences or closing of a medical practice to ensure continuity of patient care, including communicating with patients and his failure to follow College policy, *Closing a Medical Practice*; and with respect to his failure to adequately document pre-operative physical assessments. The Committee also decided to accept an undertaking that is now posted on the public register.

COMMITTEE'S ANALYSIS

As part of this investigation, the Committee retained an independent Assessor who specializes in plastic surgery.

Surgical care

The Assessor opined that the Complainant's suboptimal aesthetic outcome did not necessarily reflect a lack of surgical skill, knowledge or judgement.

The Committee accepted that the surgical outcome was reasonable, though not ideal; however, as the Assessor noted, there was no documented pre-operative physical examination of the arms or abdomen prior to the brachioplasty and abdominoplasty surgeries. The Committee decided to caution the Respondent in this regard.

Closing the medical practice

The Assessor expressed the view that, in failing to follow through with the Complainant's revision procedure and failing to assist her in getting care elsewhere once he closed his practice, the Respondent's overall treatment of the Complainant did not meet the standard of care. The Committee concurred with this view and decided to caution the Respondent in regard to this aspect of his care and to accept the undertaking.