

SUMMARY

DR. JOHN DOUGLAS STRANG (CPSO# 63719)

1. Disposition

On August 17, 2016, the Inquiries, Complaints and Reports Committee (“the Committee”) ordered family physician Dr. Strang to appear before a panel of the Committee to be cautioned with respect his medical record-keeping, clinical care (regarding test results), and professionalism in failing repeatedly to respond to the College. The Committee also ordered Dr. Strang to complete a specified continuing education and remediation program (“SCERP”). The SCERP requires Dr. Strang to:

- Practice under the guidance of a Clinical Supervisor acceptable to the College for 6 months, with a focus on improving medical record-keeping and responding to test results.
- Undergo a reassessment of his practice by an assessor selected by the College, approximately six months after the period of Clinical Supervision.

2. Introduction

After investigation of two public complaints, in 2013, the Committee ordered Dr. Strang to undergo two SCERPs to improve his medical record-keeping. Both SCERP decisions provided that Dr. Strang’s practice would undergo reassessment after completion of the educational program.

The Assessor who reviewed Dr. Strang’s practice identified ongoing documentation and other issues. In June 2016, the Committee approved the Registrar’s appointment of investigators to undertake a further review of Dr. Strang’s practice.

Dr. Strang did not respond to the College’s correspondence respecting the Assessor’s review, or to notification that the Registrar’s Investigation was underway.

3. Committee Process

A Panel of the Committee, consisting of public and physician members, met to review the relevant records and documents related to the complaint. The Committee always has before it

applicable legislation and regulations, along with policies that the College has developed, which reflect the College's professional expectations for physicians practising in Ontario. Current versions of these documents are available on the College's website at www.cpsso.on.ca, under the heading "Policies & Publications."

4. Committee's Analysis

The Committee was concerned about Dr. Strang's conduct in failing to respond to correspondence from the College.

The Committee observed that Dr. Strang's charting showed little improvement even after he completed the Medical Record-Keeping course, and that he had provided the Committee with no further information that might help it to understand these apparent deficiencies. Further, the Assessor had identified issues with respect to Dr. Strang's appropriate follow-up of test results.

The Committee wished to discuss these matters in person with Dr. Strang and, further, was satisfied that Dr. Strang requires further education or remediation, via supervision, to achieve an appropriate standard of record-keeping, and to ensure that he follows up appropriately on test results.