

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee
(the Committee)**
(Information is available about the complaints process [here](#) and about the Committee [here](#))

**Dr. Vanessa H Le (CPSO #82754)
(the Respondent)**

INTRODUCTION

The College received information raising concerns that the Respondent's health might be affecting her ability to practice. Subsequently, the Committee approved the Registrar's appointment of investigators to conduct a broad review of the Respondent's practice.

COMMITTEE'S DECISION

A General Panel of the Committee considered this matter at its meeting of July 3, 2024. The Committee required the Respondent to appear before a Panel of the Committee to be cautioned with respect to responding appropriately and in a timely manner to written inquiries from the College.

COMMITTEE'S ANALYSIS

Between April and August 2023, the College investigator made several attempts to contact the Respondent via telephone, e-mail and the physician portal to discuss the concerns about the Respondent's health that a member of the public had raised with the College. The Respondent did not respond to these efforts. She communicated with the College via the physician portal to request assistance with the online renewal of her certificate of membership.

The Respondent sent an email message to the investigator on August 4, 2023, indicating that she had failed to respond to requests for information from the College "due to personal and family hardships".

The College's Registration Committee reminded the Respondent on several occasions to complete her 2023 Annual Renewal Survey. The College investigator advised the Respondent that it was a College requirement that members provide their practice address and that the Respondent had not provided a practice address since 2019. The investigator asked the Respondent to provide all her current and previous practice addresses by November 6, 2023.

The College provided the Respondent with several extensions to provide the requested information. By December 7, 2023, the Respondent had not yet submitted the requested practice addresses or her Annual Renewal Survey.

The College investigator notified the Respondent of the Registrar's investigation in January 2024 and asked her to provide her completed Physician Practice Questionnaire and Electronic Records Questionnaire, as well as a chart outlining a history of her practice locations. The deadline for her response was January 31, 2024.

On May 2, 2024, the Respondent's certificate of registration was suspended for non-completion of annual renewal requirements. On the same date, the Respondent resigned from membership.

The Respondent was non-cooperative with the College in that she did not provide information about her practice locations despite many requests from the College. The Respondent requested several extensions, which the College granted to her, but she still failed to advise whether or where she was practising.

It was apparent that the Respondent had no difficulty contacting the College. She e-mailed the College and accessed the physician portal several times in the time period in question to request assistance with completing online renewal forms and paying her annual fees. She communicated with the College when she was concerned her certificate of membership was going to be suspended; however, she did not advise the College about her practice location, as requested.

It is misconduct to fail to respond appropriately and/or in a reasonable period of time to College requests for information. The Committee therefore decided that it was appropriate to require the Respondent to appear before a panel of the Committee to be cautioned in this matter.