

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee
(the Committee)**
(Information is available about the complaints process [here](#) and about the Committee [here](#))

**Dr. Mahmud Kara (CPSO #59474)
(the Respondent)**

INTRODUCTION

The Respondent carried out liposuction and brachioplasty on the Complainant on two surgical dates, but the Complainant was not satisfied with the results of the procedures. She was tentatively scheduled to undergo additional liposuction and revision surgery in September 2021.

The Respondent took a leave of absence from his practice in July 2021. He subsequently closed his plastic surgery clinics.

The Complainant contacted the College of Physicians and Surgeons of Ontario (the College) to express concerns about the Respondent's care and conduct.

COMPLAINANT'S CONCERNS

The Complainant is concerned about the Respondent's care and conduct regarding her liposuction and brachioplasty procedures. Specifically, the Respondent:

- **Failed to meet the standard when performing the Complainant's arm lift, which left an indent in her arm that was caused by his error**
- **Inappropriately cancelled the Complainant's pre-operative appointment and failed to complete her surgery scheduled for September 29, 2021, without notification, reason or further contact from his office**
- **As noted on his portal, inappropriately billed OHIP for six visits that the Complainant did not actually have or attend**
- **Inappropriately closed all his offices abruptly without providing notice, follow-up or access to medical records.**

COMMITTEE'S DECISION

The Committee considered this matter at its meeting of August 8, 2023. The Committee required the Respondent to appear before a Panel of the Committee to be cautioned with respect to his failure to abide by the obligations and responsibilities regarding temporary absences or closing of a medical practice to ensure continuity of patient care, including communicating with patients and his failure to follow College policy,

Closing a Medical Practice. The Committee also decided to accept an undertaking that is now posted on the public register.

COMMITTEE'S ANALYSIS

As part of this investigation, the Committee retained an independent Assessor who specializes in plastic surgery. The Assessor opined that the Respondent did not display a lack of knowledge, skill or judgement in regard to the brachioplasty procedure he carried out on the Complainant. The Committee decided to take no action on that aspect of the complaint.

The Committee found no support for the Complainant's claim that the Respondent billed OHIP inappropriately and took no action on that concern.

The Assessor expressed the view that, in failing to follow through with the Complainant's revision procedure and failing to assist her in getting care elsewhere once he closed his practice, the Respondent's overall treatment of the Complainant did not meet the standard of care. The Committee concurred with this view and decided to caution the Respondent in regard to this aspect of his care and to accept the undertaking.