

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee
(the Committee)**
(Information is available about the complaints process [here](#) and about the Committee [here](#))

Dr. William Andrew Roy

**(CPSO #: 23704)
(the Respondent)**

INTRODUCTION

The Respondent (General Practice) provided care to the Complainant (now in her late 20s) since she was an adolescent.

The Complainant contacted the College of Physicians and Surgeons of Ontario (the College) to express concerns about the Respondent's care.

COMPLAINANT'S CONCERNS

The Complainant is concerned that the Respondent failed to tell her that she should start having cervical cancer screening at age 21 and this has put her at greater risk of developing preventable cervical cancer.

DISPOSITION

A Family Practice Panel of the Committee considered this matter at its meeting of June 25, 2021. The Committee required the Respondent to appear before the Committee to be cautioned in this matter with respect to:

- failure to have a system in place to discuss appropriate cervical cancer prevention screening with patients, and
- poor record keeping.

The Committee also requested that the Respondent provide the Committee with a written report with respect to:

- current Ontario cervical cancer screening recommendations; and
- to explain what changes he has implemented into his practice to provide appropriate cervical cancer screening to his patients.

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COMMITTEE'S ANALYSIS

The Respondent confirmed that he did not complete a Pap smear or discuss cervical cancer screening with the Complainant during the time she was his patient.

Referencing the screening guidance relevant at the time in question, the Committee noted that the Respondent should have discussed cervical cancer screening with the Complainant. The record showed that he missed many opportunities to do so.

The Committee was also concerned about the brevity of the Respondent's medical records, including a short note made after the Respondent had only recently completed a record keeping course. The Respondent's College history included previous matters and Committee dispositions related to documentation.

In light of the ongoing issues with the Respondent's record keeping, and given the Committee's clinical concerns in this case, the Committee, required the Respondent to appear before it to be cautioned and to provide a written report to the Committee as outlined above.