

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee
(the Committee)**
(Information is available about the complaints process [here](#) and about the Committee [here](#))

Dr. Bohdan Olexander Pich

**(CPSO #: 55716)
(the Respondent)**

INTRODUCTION

The Respondent (General Practice) was the Patient's family physician for many years. The Complainant was one of the executors of the Patient's estate.

The Complainant contacted the College of Physicians and Surgeons of Ontario (the College) to express concerns about the Respondent's conduct.

COMPLAINANT'S CONCERNS

The Complainant is concerned that the Respondent:

- failed to provide a copy of the Patient's record despite repeated requests;
- failed to return calls after the Complainant had left numerous messages with the secretary; and
- altered the Patient's medical record.

DISPOSITION

The Committee considered this matter at its meeting of September 27, 2021. The Committee required the Respondent to appear before the Committee to be cautioned in this matter with respect to:

- failure to adhere to the College's policy, *Medical Records Management*, and, in particular, failure to provide a copy of the Patient's medical record to the Complainant in a timely manner;
- failure to respond to the College staff requests for response and information related to this investigation in a timely manner; and
- altering the Patient's medical record.

The Committee also accepted an undertaking from the Respondent, which included a period of supervision, professional education in ethics and professional behaviour, and medical record-keeping, and a practice reassessment.

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COMMITTEE'S ANALYSIS

The Committee noted that the Respondent only provided a copy of the Patient's medical record to the Complainant approximately six months after the initial request and not within 30 days as the the College's policy, *Medical Records Management* outlines.

The Committee also noted that College staff had difficulty reaching the Respondent, and that he ignored multiple requests for information and reminders from College staff before he provided a copy of the record to the Complainant and to the College.

The Respondent acknowledged that, in 2021, he made late entries in the medical record to a note originally recorded in 2016, and that he initially provided the altered version of the note to the Complainant and to the College without identifying it as a late entry.

In light of the above, the Committee required the Respondent to appear before it to be cautioned as outlined above. It also accepted an undertaking from the Respondent, to address the deficiencies noted in this case, as set out above.