

**SUMMARY of the Decision of the Inquiries, Complaints and Reports Committee
(the Committee)**
(Information is available about the complaints process [here](#) and about the Committee [here](#))

**Dr. Luay Hussein Ali Al-Kazely (CPSO #87421)
(the Respondent)**

INTRODUCTION

The College received information raising concerns that the Respondent may have committed an act of professional misconduct by declining to negotiate an undertaking with the College following a negative reassessment report. Subsequently, the Committee approved the Registrar's appointment of investigators to conduct a broad review of the Respondent's practice.

COMMITTEE'S DECISION

A panel of the Committee considered this matter at its meeting of March 10, 2020. The Committee complete a specified continuing remediation and education program (SCERP) consisting of:

- Enrollment in and successful completion of the CMPA eLearning modules, Documentation II: Principles of Medical Record Keeping and Documentation: Charting Medical Records
- Clinical supervision for a minimum of three months
- Review of the College's *Medical Records Documentation* policy
- Reassessment approximately three months following completion of the remediation.

COMMITTEE'S ANALYSIS

In December 2017, the Committee directed a SCERP that required the Respondent to undergo a reassessment of his practice. The Reassessor identified deficiencies in the Respondent's practice related to his medical record-keeping, including that his notes were brief without sufficient detail of history or physical examination, the management plan was not always documented, and templates formed a significant component of the record with similar entries for many patient visits.

It was concerning to the Committee to note from the Respondent's submissions that he did not appear to have insight into the significant deficiencies in his medical records. The Respondent completed the medical record-keeping course offered by the University of Toronto, but the Committee remained concerned that he had not remediated adequately. In the circumstances, and given the Respondent's refusal to negotiate an

undertaking with the College, the Committee decided that it was appropriate to require a SCERP in this case.